



IN THE NEWS

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BAMC Move-in Complete

By COL John Luce, DCSEng

I have been asked to write a few words from the DCSENG about Brooke Army Medical Center (BAMC) and our move-in and where we stand on a number of issues and procedures, and the status of a few things to come. First, we are essentially complete with the move in and the punch list. This means that all of the items that you think should be fixed by now, should be. There are a few exceptions; glass doors in some areas, solarium office improvements, some furniture to be delivered, and some walls in the basement. If you still need things like additional electrical outlets, doors, windows, etc., and have not spoken with my Directorate representatives or me in the last couple of weeks, please remind us during the next move meeting. There have been a number of questions in two areas, air conditioning on the weekends and lights in the main areas. The Air Conditioner is designed to run 5 days a week during normal business hours. We have a small chiller to provide Air Conditioner to those areas where we have electronic equipment running continuously and where we have personnel 24/7. If your office is warm on the weekend when you come in for a couple of hours - that is normal. If you find you need Air Conditioner on the weekend, please send the request NLT Thursday CoB to the DCSENG (through your Directorate POC). We will accommodate where possible in an energy efficient manner. Lights are predominantly on automatic motion

sensor switches. We have gone through and adjusted them to where we believe all are working properly. If you are the first one into your area in the morning and ALL of the lights are on, please let us know and we will have this corrected. Both of these are energy saving measures that are required in the lease and in some cases in the building code. We appreciate your assistance in keeping our energy bills down. AAFES is getting closer to signing a lease to put a concessionaire into the building. For the last two weeks I have been told a lease signing is imminent. I will let you all know when I do that it has been signed and what a potential date for opening will be. We have also requested placing vending machines in the building. Will pass on information when we get it. The showers in the locker room are scheduled to have shower curtains installed this week. Lockers will arrive and be installed in about 4 weeks. Orion will eventually repaint all of the parking lots that belong to

them. They encourage us to occupy only those spaces that are included in the lease for Old BAMC. Parking information has been included in some diagrams and placed on the entrance doors to the building. So far, the only violations I see constantly are some parking in the North half of the small parking lot to the Northwest of the building. This area is reserved for the AMEDD school activity located to the North of our building. Please be considerate before we have significant problems with parking. The ambulance garage storage facility is now under construction. We will have several types and sizes of storage in that facility. I have many requests already and should be able to start providing some actual storage areas in about two weeks or so. I personally thank all of you who have been patient and worked well with us as we moved in and found the myriad of small things still to be fixed. My personal thanks to those from my Directorate who have put in many long hours making this happen, Craig, Frank, and Jim.



PHOTO: Sandy Ramey

Building 1000, the old BAMC is now the new home of USARSO.

What's happening inside USARSO?

August 11 US Army Soldier Show

Alamodome Time: 7:00pm FREE and open to the public, no ticket required. Use the North Entrance of the Alamodome For additional information see the 7/22/04 or later issue of the FSH News Leader.

August 20 USARSO Hail and Farewell

Mario's Restaurant 4841 Fredericksburg Road Entertainment: Campanas de America Mariachi Group(selected #1 mariachi group in SA. Time: 1830-2100-tentative) Dress: casual-nice open collar shirt for men and nice slacks/dress for woman. The Hail and farewell is being sponsored by DCSG2.

TGIF Ft. Sam Houston Officers' Club hosts a TGIF every Friday evening from 1600 to 2000. Snacks are provided. No cover charge.

FISHERHOUSE USARSO spouses have been asked by the OCSC to provide baked goods on the third Thursday in January 2004 for hospital patients and their families staying at the Fisher House. Please be sure to label your baked goods and mention ingredients, such as nuts, that may cause allergies. More information will be sent in January on this activity. Also, Fisher House can use baked goods through out the holiday season. You can deliver the goods to Fisher House (house on the left as you are looking at Fisher House area) between the hours of 9:00am and 3:30pm Monday through Friday. POC at Fisher House: Inga

G6 Information Management

Computer User Security Training

In accordance with AR 25-2, *Information Assurance*, all users must receive awareness training once a year tailored to the system and information accessible before issuance of a password for network access. The lessons below are one of the ways to fulfill the training requirement for users of government computers. The training includes the following:

Lesson 1 Introduction

Lesson 2 Your government computer as a gateway to information and the internet

Lesson 3 What is the Threat?

Lesson 4 Using your government computer.

Lesson 5 Reporting computer security incidents.

Lesson 6 How to treat your government

computer.

Summary and Final Exam. The Internet site to complete lesson plans or and final exam is <http://ia.gordon.army.mil>

Staff Judge Advocate

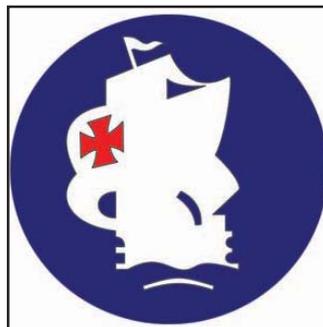
MANDATORY ETHIC TRAINING

The Acting Secretary of the Army requires that all Army personnel, both military and civilian receive on hour of face-to-face ethics training before 31 Dec 04. Commanders, Directors, and Activity Chiefs will ensure total compliance with this requirement, and certify to COL Dan C. Meyer, Chief of Staff, by memo, that they are fully compliant, no later than 1 Nov 04. Below is an Ethics Training Schedule to be conducted at Evans Theater:



DATE	TIME
04 Aug 04	0930-1030 hours
18 Aug 04	1330 -1430 hours
01 Sep 04	0930-1030 hours
15 Sep 04	0930-1030 hours
05 Oct 04	0930-1030 hours
20 Oct 04	0930-1030 hours
03 Nov 04	1330-1430 hours
17 Nov 04	0930-1030 hours
01 Dec 04	0930-1030 hours
15 Dec 04	1330-1430 hours

Point of contact is USARSO, SJA at 295-6227.



DCSG-8 Financial Management



The G8 continues to work towards the fielding of the Defense Travel System (DTS) for U S A R S O . We have success fully produced travel orders and reservations for person

nel within the G8, and will test the travel voucher reimbursement process when the personnel return. The previously-scheduled calendar for fielding is still in effect. All travelers, certifying officials and authorizing officials should complete the training modules as soon as possible. Visit the G8 section of the USARSO website; click on Financial Services Division (FSD), and work through the links for Travelers and Authorizing Officials (AO). AO's should submit a copy of the testing certificate to Mr. Larry Mohn, Chief, FSD.

G5 Regional Affairs

Executive Secretary from PESCAA Argentina Visits the Conference of American Armies (CAA) Webmaster in USARSO.

COL Ernesto Canaves, the Executive Secretary of the PESCAA took the opportunity while in San Antonio to visit the CAA Website prior to the start of the CAA Doctrine Conference. The professionalism and enthusiasm of the web staff in G5, who create and maintain the CAA's principal communications system for the Conference of American Army was clearly evident. In addition ,COL Canaves was briefed on a new and more efficient webpage which is currently being developed to usher new and more efficient services for all Member Armies. It is the objective of the PESCAA to meet the needs of our CAA users by providing a useful tool for day-to-day work and also a secure site for the exchange of information. The PESCAA invites your input on how to improve our service by contacting the PES or the Webmaster directly at Webmaster @redcea.org.

Command Surgeon

Useful Medical Phone Numbers

Recorded Information (210) 916-BAMC (2262)

Information Desks (210) 916-4141/3400

Patient Appointments (210) 916-9900 or 271-7979 (outside San Antonio) (800)443-BAMC(2262)

Patient Representative (210) 916-2330
TRICARE Health Care Finder 1-800-406-2833

Health Care Information Line Advice Nurse (800)611-2875 (24 hour advice line)

Health Promotion Center (210)916-3352/5538

Burn Center 210-916-2846 (916-BURN)

Family Readiness 916-7473/7523/7487

Inspector General

The mission of the Inspector General (IG) is to teach and train, provide assistance as requested, conduct inspections, and investigate as directed by the Commanding General. We do this to assist the commander in achieving disciplined, ready units and to maintain the operational effectiveness of the command. The IG will provide assistance as requested, to soldiers and their families, DoD Civilians, and retirees. The top two assistance issues we have worked during FY 2004 have been military pay and allowances and military personnel actions. If you believe you need assistance or you have an issue you would like to discuss with us, please come by or call us. There are some areas we are prohibited by regulation from looking into such as EO/EEO complaints and other areas that have a means of redress. We will inform you of the other means of redress or who else you should address your issue with. The IG is the proponent for inspections. Inspections come under the umbrella of the Organizational Inspection Program (OIP). This program includes Command Inspection, Staff Inspections, IG Inspections, Staff Assistance Visits, and Audits. The IG is the OIP



coordinator within USARSO. The IG will provide inspections guidance and training to staff sections or individuals who will be conducting inspections. IG inspections will focus on a specific area or process. We also conduct Joint General Inspections of the U.S. Military Groups and the Joint Task Forces within our area of operations in conjunction with the USSOUTHCOM IG. Upcoming inspections for the fourth quarter of FY 04 include our participation in the Joint General Inspection of JTF-GTMO in August, an inspection of the Army Voter Assistance Program within USARSO in September, and the 1-228th Aviation Battalion Command Inspection, also in September. We will also conduct a USARSO Command Climate Assessment this Fall. The IG also conducts inquiries and investigations. We cannot conduct criminal investigations. Many of the inquiries we have conducted in the past have been a result of a request or requests for assistance. For instance, if several soldiers come to us with the same issue, this issue may be a systemic problem and we will conduct an inquiry to determine the root cause of the issue and make recommendations to fix it. Investigations may result from an inquiry that we have conducted. If during our inquiry we determine there is evidence of wrongdoing (not criminal) on the part of an individual(s), we will inform the Commanding General and request that he direct us to conduct an investigation. During FY 2004, the number one area Army-wide that IGs have investigated has been reprisals in violation of the Federal Whistleblower Protection Act. Teaching and training is inherent in all we do. This is as simple as informing an individual who has requested assistance what the process is to "fix" their issue or providing training during an inspection related to the process we are inspecting. Our bottom-line is to help you help yourself. The USARSO IG is LTC Bickell and the Assistant IG is SFC Rodriguez. We are located on the 6th Floor of Building 1000 in Suite 609. You can also contact us by phone at 295-6327 or 295-6688.

Army Reserve

USARSO is a Multi-Component Command that includes members of the Active and Army Reserve Components. The Army Reserve is comprised of twenty five Active Guard Reserves (AGR's) full time personnel and sixty eight authorized Troop Unit Program (TPU) members. TPU Program members provide critical support for the planning, preparation and execution of USARSO's mission at Fort Sam Houston and abroad. Since USARSO moved to Fort Sam Houston from Puerto Rico this force provided over 6,000 man days between their Annual Training (AT) Individual Training Drills (IDT), Operational Tempo (OPTTAD), contingency operations (CO-TTAD), Active Duty for Special Work (ADSW) and mobilization duties. We continue to make great progress in our personnel strength here in San Antonio with a total of thirty eight personnel assigned up from fifteen when we moved from Puerto Rico. However, we still have thirty more vacancies that need to be filled to complete our authorized strength. You can be part of our recruiting effort. If you know of someone who is planning on getting out after completing his/her active duty commitment or has been out for the past few years, please let us know. We will explain the option and benefits of joining the Army Reserves (particularly if there is still a statutory obligation in their contract). Please visit our site (DCSAR Directorate) at the USARSO web page. We have listed our current vacancies and some other important information about the Army Reserves. You can also make recommendations for any additional information you want to see included in our web site. We continue growing and moving forward toward a new year full of accomplishments and contributions to support USARSO's mission. This mission promotes the abilities of the countries in our AOR the ability to deal with national emergencies, disasters relief and preparedness and at the same time further the democratic processes in the region. COL Silva, DCSAR, 295-6249

DCSPM Provost Marshal

Effective immediately all USARSO personnel working within building 1000 will present a valid DoD/government identification card with picture at entry points. Security Guards will challenge anyone attempting to enter the building during duty hours. Access to building 1000 will be limited to Common Access Card holders during non-duty hours and weekends. All Visitors, with the exception of handicapped persons, will enter building 1000 at the main entrance. Visitors will be identified by the security guard prior to being allowed entry. Visitors must present a valid United States Uniformed Services Identification Card or Common Access Card to be allowed unescorted entry. The West side entry can accommodate handicapped personnel in wheelchairs. Handicapped personnel should press the buzzer labeled for "handicapped visitor access, press buzzer." This will sound at the guard station and alert the security guards at the main entrance that there is a handicapped visitor at the West side entrance requesting entry. Visitors to USARSO without proper identification must call for an escort from the office they wish to visit prior to attempting entry to USARSO work areas. Staff sections are responsible to designate an escort for their visitors. Delivery/mail personnel will be escorted when delivering mail within the building. Personnel visiting those sensitive areas must obtain additional clearance from USARSO security office located in the basement east wing office number 10. Any questions regarding the above information please contact CPT Hernandez at 295-6731. Thanks for your cooperation and understanding as we work with this new system.

Well-Being

Hello from the Well-Being Office!!! Visit our website at www.usarso.army.mil/dcsg1/wellbeing

Great news! A fitness room will be available to the USARSO workforce on the lower level floor, building 1000. The room will be equipped with cardio and weight

machines, as well as light weights and strength resistance equipment. Hours of operation are projected from 0600-1400, Monday-Friday. A survey will be conducted to determine if these hours of operation will be of benefit to its users. On the day of the opening (date to be determined), the Health Promotions Office from Brooke Army Medical Center, will have personnel available to assess the health and fitness of our staff. The following information will be available: Tobacco Cessation Program, Health Evaluation and Assessment Review Survey (HEARS), Breast Health Educator, Occupational Health Nurse, Fitness Trainer, Colonoscopy Educator, Nutritionist, Cholesterol and Stress Management.

The Well-Being Program in conjunction with the Fort Sam Houston Army Community Services, USARSO HHC and the Family Readiness Group (FRG) are coordinating an Operation Ready workshop. Topics include: FRGs, pre-deployment, homecoming & reunion and an overview of rear detachment training & setting up family assistance centers. If you are interested, please contact Ms. Carofilis at 295-6874 or zulamita.carofilis@samhouston.army.mil

Volunteer Program: We want to thank all those individuals that devote their personal time helping their communities. Volunteering provides the opportunity to make a significant contribution to your community, feel satisfaction, learn new skills, gain work experience, meet new friends, and have fun! US Army South takes pride in their volunteers. If you are currently a volunteer or are interested in the volunteer program, please contact us for information on how to register. The point of contact is Ms. Carofilis at 295-6874. **Exceptional Family Member Program (EFMP)** In accordance with AR 608-75, the Exceptional Family Member Program is a mandatory enrollment program for soldiers with adult or child exceptional family members. For additional information, please contact Mr. Kerry Dauphinee at 221-2705/2418 or kerry.dauphinee@samhouston.army.mil



DCS-NG National Guard

The Deputy Chief of Staff, National Guard (DCSNG) supported a very successful Small Unit Familiarization Program (SUFPP) in the month of July and August 2004. The Kentucky Army National Guard (KYARNG) deployed 26 Armor soldiers to Riobamba, Ecuador to conduct platoon training exchange in the areas of Tank Gunnery and small arms fire and qualifications. Followed by the Massachusetts Army National Guard (MAARNG) deploying 38 Engineer soldiers to Paribibuy, Paraguay to assist in constructing culverts and improving roads around the community.

This SUFP exchange is beneficial because it improves military relations with these countries while improving military skills and developing regional awareness with the participants. DCSNG stands ready in supporting US Army South exercises.

Chaplain

ORPHANAGE COMMITTEE
The USARSO Orphanage



Committee has done a number of worthwhile projects over the past year by sending clothing and school supplies to Orphanages in Honduras and toys to an orphanage in Haiti. Thank you to all that have made these projects a success. We need to reorganize and reenergize our committee for the months ahead; consequently, we will have an Orphanage Committee organizational meeting on 20 August at 1145 hrs at the NCO Club (pay as you go). All persons (employees, family members, contractors, active duty soldiers) are welcome to participate in the committee.

We especially need help with advertising, collections, and packing. If you're familiar with our AOR you know the poverty that is all too prominent. The orphanages play a vital role.

Our Orphanage Committee is a practical way to influence life in the arena that we work. Betsy Meyer and Kelly Wood serve as co-chair of the Orphanage Committee with Chaplain (COL) Hoadley as advisor. Please give us a hand and come out to the committee meeting on 20 August.

Chaplain's Bible Study

The USARSO Chaplain's Office will conduct a Bible Study on Wednesdays, beginning 18 August from 1200hrs to 1300hrs in the HHC Conference Room on the basement level. Our Bible study will be based on the "Passion of Christ." It is a six week study using the themes of the movie and scripture. The themes are:

- Who Really Killed Jesus?
- What Crime Did Jesus Commit?
- Did It Actually Happen Like That?
- Why Did Jesus Suffer and Die?
- What Did the Resurrection Accomplish?
- How Is This Story Relevant to Me?

We have 30 study guides by Lee Strobel that we will give away free of charge to participants. Bring your Bible. We will make this a brown bag lunch setting so you're welcome to bring your lunch and eat during the study. We hope you will join us. The study is open to everyone (soldiers, family members, employees, and contractors). Please come by and pick up a book if you plan to participate. If you have questions give the Chaplain's Office a call: 295-6241. **Chaplain's Office** The Chaplain's Office is located on the 6th floor near the back elevators, in room 629. Pastoral care and counseling are available to all (soldiers, family members, employees, and contractors). Marriage counseling, stress management, parenting and other counseling are all available. Chaplain (COL) Hoadley is a licensed marriage and family therapist.

Chaplain (LTC) Rob Ewing has joined the staff; he is from the Texas National Guard and a resident of Fort Worth, Texas Chaplain (MAJ) Mickey Jett joins us from Belgium. SFC Ed Apodaca runs the office. Call us for your pastoral care needs at 295-6241.

Dont forget the
USARSO Hail & Farewell!
 August 20, 2004
 Call CPT Santillana at 295-6505
 for more information



USARSO Organization Day was held at Canyon Lake north of San Antonio on June 4, 2004. A large turnout of USARSO members and their families enjoyed volleyball, swimming, horseshoes and general relaxation in the thankfully rain-free sunshine. A presentation about the history of USARSO collected a large audience and was followed by a catered lunch of traditional Texas barbecue.

USARSO Birth Announcements!

A baby girl weighing in at
 6lbs 7oz to
 CPT & Mrs. Matthias Sampson
 on 21 July 04.



A baby girl weighing in at
 7lbs 4 oz
 to SSG & Mrs. Thad Heiges
 on 26 July 04.

USARSO COMMUNITY NEWS PUBLICATION DATES



<u>Publication date</u>	<u>Submit by date</u>
3 September 2004	27 August 2004
1 October 2004	24 September 2004
5 November 2004	29 October 2004

Please submit information you would like to have included in the USARSO Newsletter to usarsowebmaster@samhouston.army.mil

2004 Annual CAA Conference is being hosted by U.S. Army South

By Enrique Labrador, USARSO G-5

Upon guidance approved by 20 CAA Member Army Commanders in the Western Hemisphere, the Conference of American Armies (CAA) focus takes a change in direction

The II Doctrine Conference which took place in San Antonio, Texas, between 21-25 June, marked not only the first specialized conference of the cycle but also a change in the CAA's methodology. With excellent participation from 27 CAA Member Armies of the Western Hemisphere the delegates embarked in two days of intensive committee work on Peacekeeping Operations (PKO) and one day plenary session of briefings and presentations on Disaster Relief Operations (DRO) and thus achieving the objectives as directed at the last Commanders Conference held in Canada in November 2003. In a professional and friendly atmosphere the work groups were able to overcome any linguistic barriers to achieve the conclusions and recommendations necessary for the continuing development of the study prior to its presentation to our Commanders in November 2005. The three main recommendations proposed by the PKO work group dealt with studying the feasibility of developing a Multinational Command structure for possible use by the CAA in PKO; the development of a CAA PKO Manual/Handbook and a manual for a common set of symbology and terminology for Peace Keeping Operations. In order to further address these issues MG Jack Gardner, President of the CAA Doctrine Conference requested the support of each commander in order to convene an ad-hoc committee, within the next ninety days, to further study these recommendations (replies are requested



PHOTO: Kaye Richie

CAA Conference hosted by USARSO. Conference is a complete success.

by August 10). The Permanent Executive Secretariat of the CAA (PESCAA) in Argentina is now in the process of staffing this initiative with the CAA Member Armies. In the Disaster Relief plenary session it was concluded that a further study on the recommendations discussed in the plenary session needs to be carried out by the individual Armies and that they should report on their respective positions to the US Army within the next 120 days. All the information related to the Doctrine Conference is available on the CAA website in the following address: <http://members.redcea.org/Conference/2004-05/Doctrine/Index.html>. There you will find a number of documents related to the conference, including the questionnaires, the individual national responses to the questionnaires, delegate information, the agenda, the individual presentations, the daily minutes and the final conclusions and recommendations. LTG Roberto Bendini, Army Commander, Army of Argentina and President of the 2004-2005 CAA Cycle recognizes the efforts and dedication of the US Army

(USARSO) in the work done in preparation and in the execution of this II CAA Conference. can Armies to successfully confront challenging scenarios facing our hemisphere; those characterized by a complexity derived from new worldly tendencies and focus. This year's CAA represents an unprecedented official international assembly in the San Antonio area and fosters communication amongst the armies of the region. "USARSO is closing the loop on our move here (Fort Sam Houston) last summer and we are very fortunate to be able to host this for the U.S. Army," said Gardner. "We are delighted to be able to host this in San Antonio, a beautiful, culturally diverse city ideal for this conference."

The CAA is designed to promote cohesion, improve hemispheric security, and strengthen Inter-American friendships on an Army-to-Army basis.

"When we put all of our commonalities together, we believe that the Western hemisphere will be able to work in a more professional and responsive manner to assist one another," said Driver.